

## **EDC Quality Policy**

EDC is committed to providing a quality service to our clients in the field of Mechanical, Environmental & Electrical Engineering Design and Fire Engineering Works. We are also fully committed to operating and continuously improving a quality management system in accordance with the requirements of the International Quality System Standard ISO 9001:2015. It is our policy that these systems will continuously be maintained and improved upon in order to keep us at the forefront of our business sector.

We are committed to providing the organisation, resources and training necessary to ensure compliance with the procedures of the Quality System, which is provided to assist and guide all employees who are responsible for the quality of their own work.

It is our policy to employ and develop personnel who have both the professional and human skills to deal effectively and co-operatively with our clients and provide a service, which fully satisfies our clients and keeps them loyal to us as we are to them.

Our key assets are our Management, employees, knowledge base, Quality and IT systems. These assets provide us with the tools and disciplines needed to provide timely and accurate design work and services to our clients. Our Quality System is designed around achieving best utilisation of and performance from these resources.

We are committed to providing our employees with the skills necessary to perform the services provided by the Practice at the highest possible level and actively encourage attendance at Professional Development Courses and memberships of learned societies.

Our customers are the most important link in our chain of success. We will continue to develop systems which will involve our customers and the feedback received from them will remain as the essential input in enabling us to fully satisfy their requirements.

We take pride in the commitment and enthusiasm of each of our staff, which ensures the successful implementation of our quality goals. We will continuously improve our business systems by continuing to empower our employees and enabling them to contribute to the Company's success.



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**RICHARD O'FARRELL**  
Managing Director

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